

SmallGroup Travel Tour of Vietnam

Post Tour extension November, 2013

To live is to travel.....share the experience

*Please note once a booking is confirmed changes may incur a rebooking fee.

Day 1 [11 Nov 13]: Siem Reap Arrival

You are met by your guide and transferred from the airport to your hotel.

Hotel:	Victoria Angkor Resort & Spa Siem Reap
Room type:	Superior
Website:	www.victoriahotels-asia.com
Address:	Centra Park, P.O. Box 93145
Phone Number:	85563760428

Day 2 [12 Nov 13]: Siem Reap Angkor Thom – Angkor Wat (B, L)

After breakfast, drive to the South Gate of Angkor Thom to begin your exploration of the centerpiece of

this ancient city, the Bayon. The Bayon encloses 54 towers decorated with more than 200 enigmatic, smiling stone faces. The morning tour also visits the Royal Enclosure, Phimeanakas, the Terrace of Elephants and Terrace of Leper Kings, as well as the famous Ta Prohm Temple.

Afterwards, enjoy a relaxed lunch in Siem Reap before heading to the famous Angkor Wat-best preserved of all the Angkor temples. Explore this huge architectural wonder at your leisure before visiting either Phnom Bakheng or Pre Rup temple to watch the sunset.

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Day 3 [13 Nov 13]: Siem Reap – Banteay Srey & Preah Khan (B, L)

Rise early to witness a beautiful sunrise over Sra Srang, the former Royal pond. After breakfast, explore the exquisite Banteay Srey, "Citadel of the Woman", home to some of the finest examples of classical Khmer art, followed by a tour of Banteay Samre. After lunch, visit Ta Som, Neak Pean and Preah Khan. Preah Khan, meaning "Sacred Sword", was originally built as a Buddhist monastery school in the late 12th century. The rest of the day can be spent at your leisure, either relaxing, or exploring more of the beautiful temples.

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Day 4 [14 Nov 13]: Siem Reap Departure

At leisure, until you are transferred to the airport for your flight.



Total Tour Cost Per Person	A\$ 500

Tour includes:

- Accommodation based on twin share at above selected hotels with daily breakfast
 - Check-in time at all hotels is 2.00PM and check-out time at all hotels is 12.00PM.
 - \circ $\;$ Early check-in and late check-out is subject to availability with surcharge.
- All transfers as mentioned by air-conditioned vehicle
- All airport transfers with English speaking guide
- All meals: B = Breakfast, L = Lunch as mentioned in the program.
- All entrance fees
- English speaking guide

Tour excludes:

- Travel Insurance (Compulsory)
- Visas
- All flight tickets
- Services and meals if not mentioned in itinerary
- All drinks, including water, soft drink and alcohol on all included or optional excursion
- Laundry, telephone calls and expenditure of a personal nature
- Tips and gratuities

Please note that none of the services have been booked and this proposal is subject to availability. N/B: Prices may be subject to currency fluctuation until full payment is made.

IMPORTANT NOTES

- Please be aware that flight times, hotels and all other logistics, services and days of travel are subject to availability. Where flights are cancelled or delayed SmallGroup Travel will endeavour to secure alternative arrangements of similar value as noted in our booking conditions.
- This quotation is valid for above travel date. Any bookings made after this date are subject to change, as local economic conditions require.
- The travelling times mentioned within this dossier are approximations only. These times will vary according to weather, road, traffic or any other prevailing conditions.
- This itinerary and supplementary information has been complied in good faith and was accurate at time of writing. However it DOES NOT form part of a contract between the client and SmallGroup Travel.
- Please ensure you have the correct visas for travel. Buffalo Tours is not responsible if you enter a country and do not have the correct visa.

TERMS AND CONDITIONS

Cancellations

In addition to the cancellation fees below, an administration fee of \$75 per booking will apply if changes are made to an itinerary after confirmation is received.

Cancellations fees will be charged as follows:

TravelManagers Australia Pty Ltd trading as SMALLGROUP TRAVEL Mobile 0414598157

Email: suek@travelmanagers.com.au

License No. 2TA5758 ABN 35 113 085 626 Member IATA, AFTA ,TCF Website: www.smallgrouptravel.com.au

- Once a booking status is confirmed all deposits are non refundable
- 14-60 days before arrival: 35% of the price
- 13 days before arrival: 100% of the price

The above excludes certain classes of domestic air tickets (i.e.: M class). These must be paid by SmallGroup Travel at time of booking and are thus non-refundable.

Claims and Refunds of Unused Services

• No refunds or exchanges can be made in respect of accommodation, meals, sightseeing tours, transport or any other services which are included in the tour prices but not utilized by the tour member.

• For claims to be considered, they must be received in writing within 30 days of the termination of the program and be accompanied by supporting documentation. Any adjustment considered will be based on the actual price of the services involved and not on a per diem basis. Buffalo Tours will not accept any liability for any claims that are not received within 30 days of the termination of your travel program. All claims for days missed while travelling should be made in writing within 30 days of the termination of the program.

Children and infants

For all tours children (from 6 to 11 years of age at the time of travelling) are charged at 75% of the adult price. Children from two to six years are charged 50% of the adult price. Infants (under 2 years of age at time of booking) are charged 10% of the adult price unless otherwise stated in the tour programs. 12 yrs and over is adult price according to airlines and hotels.

Itineraries

Accommodations (hotel or vessel) and pre-arranged sightseeing are subject to change at any time due to unforeseen circumstances or circumstances beyond SmallGroup Travel's control. Every effort will be made to operate tours as planned.

Early Check-in

Early check-in has not been included in the tour prices. Most hotels allow check-in to take place during the mid afternoon. If you require your room ready for immediate check-in upon your arrival, Buffalo Tours can arrange this for an additional charge. Please ask for details and prices.

Liability & Insurance

- In addition and without limitation, SmallGroup Travel is not responsible for any injury, loss, death, inconvenience, delay or damage to personal property in connection with the provision of any goods or services whether resulting from but not limited to acts of God or force majeure, illness, disease, acts of war, civil unrest, insurrection or revolt, animals, strikes or other labour activities, criminal or terrorist activities of any kind, overbooking or downgrading of services, food poisoning, mechanical or other failure of aircraft or other means of transportation or for failure of any transportation mechanism to arrive or depart on time. Additional expenses incurred due to delays, accidents, natural disaster, political actions and unrest must be covered by the tour members.
- There are certain inherent risks in adventure travel of the type involved here. These include, but are not limited to, risks of kayaking and rafting (for example dangers of rapidly moving water, rocks and other submerged objects, hypothermia, etc), hiking, trekking or climbing (for example, equipment failures, or other trail obstructions) and in all trips dangers of animals, inaccessibility to medical attention and difficulty in evacuation from remote locations in the case of a medical emergency. Passenger assumes all such risks with regard to these possibilities.
- Airline schedules and local conditions may affect accommodation and itineraries. If this should this occur SmallGroup Travel will endeavour to substitute a suitable arrangement of similar value.
- Participation on any tours implies full agreement to the above conditions by all parties involved.

• The Consumer is required to have full travel insurance. It is the responsibility of the Consumer to read their insurance policy before they travel and ensure that the insurance scheme provides the Consumer with the requisite level of cover.

Participation on any tour implies full acceptance of the above conditions by the Consumer.

I look forward to welcoming you on a SmallGroup Travel Tour!

Best wishes



Sue Kuti

TravelManagers Terms & Conditions

IMPORTANT NOTICE: Please click below to read our Terms and Conditions: <u>http://www.travelmanagers.com.au/terms-and-conditions.htm</u>